

**REQUEST FOR EXPRESSIONS OF INTEREST
HIRING OF SERVICES OF FIRM FOR MIS AUDIT**

Country: Pakistan
Project Name: National Social Protection Program (NSPP)
Credit No.: 59730-PK
Assignment Title: Hiring of Services of a Firm to undertake MIS Audit of BISP.
Reference No. PK-BISP-85881-CS-CQS

The Government of Pakistan has received financing from the World Bank towards the cost of the National Social Protection Program (NSPP) and intends to apply part of the proceeds for consulting services. Benazir Income Support Programme (BISP) is the largest social safety net of Pakistan, established under BISP Act 2010 (No. XVIII of 2010) to provide income support and other social protection and safety net measures to economically unprivileged segment of the society.

The objective of MIS Audit is to determine as to whether the risk management, control and governance processes through the MIS, provide reasonable assurance about the security/confidentiality & quality/integrity of data, effective/efficient processing of information. It is also intended to assess as to whether the system's documentation is adequately maintained.

BISP now invites eligible consulting firms duly registered with the Government, Income Tax and Sales Tax Departments (Registrations require from national consulting firms) and also authorized to conduct independent IT audit to indicate their interest in providing the required services. Proof of said registrations and authorization are required to be provided in EOI responses. In this regard, there are prescribed standards which have been mentioned in the **Instructions for Consultancy Firms for MIS Audit** which may be downloaded from the websites www.ppra.org/pk or www.bisp.gov.pk/tenders. Interested firms should provide the following information demonstrating that they have the required qualifications and relevant experience to perform this assignment. The parameters for evaluating EOI responses are given below:-

- a. Complete historical profile of the firm with the information i.e. incorporation certificate, total experience, affiliation with relevant bodies and ratings if any along with corporate profile indicating their years of operations, core competencies, management structure and systems etc. {Max Score =25 }
- b. Details of completed projects of similar nature and size with requisite information i.e. project description, cost of the project, detail of clients, duration etc. {Max Score = 25 }
- c. Requisite following technical competence to carry out the intended services. {Max Score= 50}
 1. At least ten years of consulting experience in similar ICT assessment and audit assignments.
 2. Substantial project management and organizational change expertise. Proven proficiency in the preparation of study reports and ability to communicate project issues with high ranking officials. Proficiency in one or more Project management standards (PMBOK, Prince2) is required.
 3. Expertise in managing large public sector ICT projects will be an advantage.
 4. Expertise and Knowledge of international standards and control frameworks including CobiT, ITIL, CMMI, and ISO 27000 series will be essential.

The attention of interested Consulting Firms is drawn to paragraph 1.9 of the World Bank's Guidelines: Selection and Employment of Consultants [under IBRD Loans and IDA Credits & Grants] by World Bank Borrowers January, 2011 (revised July, 2014), setting forth the World Bank's policy on conflict of interest.

Firms interested to participate in JV should submit information for each partner, which will be assessed independently regardless of capacity/experience of the other partner. For firms in arrangement of lead sub-consultant, only the experience and capacity of lead firm will be assessed. However, such arrangements should be clearly mentioned in Expressions of Interest Response.

A consultancy firm will be selected through Consultant's Qualification Selection (CQS) Method in accordance with the procedures set out in the World Bank's Guidelines: Selection and Employment of Consultants by World Bank Borrowers, January 2011 (revised July, 2014).

Further information may be obtained at the address given below during office hours from 0900 to 1700 hours. This REOI is also available on the websites: www.ppra.org.pk and www.bisp.gov.pk.

Expressions of interest must be delivered in written form to the address below (in person, or by post) by or before 1400 hours on **29th November, 2018** which shall be opened on same day at 1430 hours in the presence of representatives of consulting firms who may choose to be present.

The assignment title of the consultancy should be clearly written on the front of the envelope or in the subject line.

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