

Evaluation Report

1	Name of Procuring Agency	Benazir Income Support Programme (BISP)
2	Method of Procurement	Single Stage Two Envelopes Procedure as per Public Procurement Rules, 2004.
3	Title of Procurement	Up-Gradation of BISP Call Centre
4	Tender Inquiry No	IFB# 6(1)/DD(BS)/CC (RPTS)/2015
5	PPRA Reference No (TSE)	TS352536E
6	Date & Time for Bid Closing	9 th May, 2018 at 1100 hours
7	Date & Time for Bid Opening	9 th May, 2018 at 1130 hours
8	No of Bids Received	02 (two)
9	Criteria for Bid Evaluation	<ul style="list-style-type: none"> i. Documentary evidence for Registration with Income Tax Active Taxpayer List (ATL). ii. Documentary evidence for Registration with Sales Tax departments and on Active Taxpayer List (ATL). iii. Registration/Incorporation of Firm. iv. Have successfully completed at least Two (02) Contracts of similar nature and scale during the last (05) five years. v. Firm's Past Performance during the last 05 years. The bidder must provide documentary evidence containing past experience/ purchase orders/ contract agreement containing description of work, value of contract, date of completion and copy of clients' certificates. vi. For the supply of software solution the Service Provider must provide Licensed Software with Authentication/ activation from the Principal provider. vii. Bidder must provide an Affidavit on judicial stamp paper of Rs. 100/- that bidder is not blacklisted by any public sector organization. viii. Bid Validity period of 120 days. ix. Submission of required amount of earnest money (A confirmation to this in Technical Bid is must). x. The bidder must provide the write-up for quoted software solution with the bid. xi. Compliance with Technical requirements as mentioned in Section-III. xii. Provision of Three (03) years free of cost Technical Support.
10	Details of Bids Evaluated	Two (02)
Name of Bidder		Rule/Regulations/SBD/Policy/Basis for Rejection
M/s Vertexsol		Found Technically qualified and responsive
M/s RAR Multi Biz Services (Pvt) Ltd		Non- compliance of Technical Specifications

Responsive Bidder :-

M/s Vertexsol

