

**REQUEST FOR EXPRESSIONS OF INTEREST  
(CONSULTING SERVICES)**

**HIRING OF SERVICES OF FIRM FOR MIS AUDIT**

Country: Pakistan  
Project Name: National Social Protection Program (NSPP)  
Implementing Agency: Benazir Income Support Programme (BISP)  
Consultancy Services for: **MIS Audit**

Credit No: 5973 – PK  
Project ID No: P158643  
Activity No. 01

This request for expressions of interest follows the general procurement notice for this project that appeared in UN Development Business on 5<sup>th</sup> October, 2017.

Benazir Income Support Programme (BISP) is the largest social safety net of Pakistan, established under BISP Act 2010 (No. XVIII of 2010) to provide income support and other social protection and safety net measures to economically unprivileged segment of the society. The objective of MIS Audit is to determine as to whether the risk management, control and governance processes through the MIS, provide reasonable assurance about the security/confidentiality & quality/integrity of data, effective/efficient processing of information. It is also intended to assess as to whether the system's documentation is adequately maintained.

The Government of Pakistan has received financing from the World Bank towards the cost of the National Social Protection Program which among others, is supporting 'MIS Strengthening'. BISP intends to apply part of the resources for hiring of services of a firm for the subject activity.

BISP now invites eligible firms/joint ventures of firms to indicate their interest for providing the required services. The eligible firms are required to demonstrate/provide following requisite information to prove their qualification/eligibility to perform the assignment In this regard, there are prescribed standards which have been mentioned in the Instructions for the Consultancy Firms which may be downloaded from the websites [www.ppra.org.pk](http://www.ppra.org.pk) or [www.bisp.gov.pk/tenders](http://www.bisp.gov.pk/tenders) where this REOI is also available. Prospective firms are encouraged to provide materials/information that would be specific to the proposed services only by giving all the relevant details as required in the Instructions, and to avoid submitting generic promotional material. The unrelated or incomplete materials/information shall not be considered. The parameters for evaluating of EOI responses, are given against each requisite as under: -

- a) Complete historical profile of the organization/firm with the information i.e. incorporation certificate, experience, affiliation with different bodies and ratings if any, corporate profile indicating years of operations, core competencies, management structure, etc.  
[Max. Score = 30]
- b) Details of completed projects of similar nature and size with requisite information i.e. project description, cost of the project, client, duration, etc.  
[Max. Score = 40]
- c) Requisite technical competence to carry out the intended services.  
[Max. Score = 30]

Towards this end, BISP hereby invites eligible duly registered with the Income Tax and Sales Tax Departments, to indicate their interest for providing the required services. Proofs of said registrations are required to be provided/established in EOI Responses/Applications. The Firms/Joint Ventures who are registered with provincial Sales Tax Department can also apply in

the selection process, however, upon award of contract if selected, those Firms/Joint Ventures shall be required to get themselves registered with Federal Board of Revenue/ICT Sales Tax Department for seeking their claims.

The attention of interested Consulting Firms is drawn to paragraph 1.9 of the World Bank's [Guidelines: Selection and Employment of Consultants under IBRD Loans and IDA Credits & Grants by World Bank Borrowers](#) January, 2011 (revised July, 2014), setting forth the World Bank's policy on conflict of interest.

Firms interested to participate in JV should submit information for each partner, which will be assessed independently regardless of capacity/experience of the other partner. For firms in arrangement of lead sub-consultant, only the experience and capacity of lead firm will be assessed. However, such arrangement should be clearly mentioned in Expressions of Interest Response.

A consultancy firm will be selected through "**Consultant's Qualification Selection (CQS) Method**" in accordance with the procedures set out in the World Bank's **Guidelines: Selection and Employment of Consultants by World Bank Borrowers, January 2011 (revised July, 2014)**, (as amended from time to time). Method set out in the Consultant Guidelines can be perused at the website: [www.worldbank.org/procure](http://www.worldbank.org/procure).

Further information may be obtained at the address given below during office hours from 0800 to 1600 hours (Pakistan Standard Time (PST)). This REOI is also available on the websites: [www.ppra.org.pk](http://www.ppra.org.pk) and [www.bisp.gov.pk](http://www.bisp.gov.pk).

Expressions of interest must be delivered in a written form to the address below (in person, or by post) by or before 1400 hours on **11<sup>th</sup> December, 2017** which shall be opened on same day at 1430 hours in the presence of representatives of consulting firms who may choose to be present.

The assignment title of the consultancy should be clearly written on the front of the envelope or in the subject line.

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