Government of Pakistan Benazir Income Support Programme

PRESS RELEASE

30th September, 2015

BISP ESTABLISHES FIRST MODEL OFFICE TO BOOST TRANSPARENCY, SERVICE DELIVERY AND EFFICIENCY

BISP INSTALLS HIGH-TECH MONITORING TOOLS IN ITS RAWALPINDI OFFICE BISP IS MOVING TOWARDS E-GOVERNANCE: MARVI MEMON

Islamabad () BISP is moving towards e-governance to develop and maintain the highest standards of transparency, service delivery and efficiency of the organization. This was stated by the Minister of State and Chairperson BISP MNA Marvi Memon during the inauguration ceremony of its first model office in Rawalpindi in the presence of BISP officials, beneficiaries and representatives of Punjab Information Technical Board (PITB).



ISLAMABAD: Minster of State and Chairperson BISP, MNA Marvi Memon examining the Android based application in Rawalpindi office of BISP. (Dated: September 30, 2015)

On the occasion, BISP launched a specialized android based application on a tab, developed through the joint collaboration of PITB and BISP Management Information

System (MIS). This application will be used to identify every woman visiting BISP office through biometric verification. After biometric verification, a token number will be issued and the purpose of her visit will be registered in the application. After her visit, her feedback will be registered once again. On the basis of data collected through this application, a monitoring dashboard will be developed which can be used by BISP management at head office and regional offices. Moreover, surveillance cameras were also installed in the Rawalpindi office so that this office could be monitored from head office through computers and mobile phones.

The objective of installing high-tech monitoring tools in BISP office is to address the issues of beneficiaries and also to improve its service delivery and efficiency. It will also assist in making the complaint management system of the organization more comprehensive and effective. The monitoring will help BISP management to win a war against middlemen who befool innocent beneficiaries and loot their money.

Chairperson BISP said that such monitoring tools will be installed gradually in all the offices of BISP throughout the country. The organization aims to become pride of Pakistan by facilitating its beneficiaries through technology based solutions. She further said that BISP is committed to give dignity, empowerment and meaning to the lives of beneficiaries as envisioned by the Prime Minister Muhammad Nawaz Sharif.
